



# ANNUAL ENROLLMENT GUIDE

For the 2024 Plan Year

For Retirees of **Duval** School District

In this guide you will find valuable information about the **Medical** Retiree plans you have available to you through your District.

If you want to maintain their current plans, no action is required! Your benefits will automatically roll over for the 2024 plan year at the 2024 plan year premiums if no action is taken at Annual Enrollment.

# WELCOME TO YOUR FSRBC ANNUAL ENROLLMENT GUIDE

The Florida School Retiree Benefits Consortium (FSRBC) is committed to providing Retirees of participating Districts with a program that is both comprehensive and competitive. FSRBC provides Medicare-eligible retirees with access to high-quality Medicare Medical plans tailored especially for those age 65 or older, who have retired from the Florida public school system. We've carefully selected highlighted info on benefits available to you that we feel you'll want to know this Open Enrollment. For additional information, please contact us!

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## What do you need to do this Annual Enrollment?

If you want to maintain your current plan enrollment(s) you don't need to do anything! Your benefits will automatically roll over for the 2024 plan year at the 2024 plan year premiums if no action is taken at Annual Enrollment.

### Changes you can make during Annual Enrollment:

- Elect benefits for the first time
  - Change plans
  - Add dependents
  - Remove dependents
  - Drop coverage
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## Key changes and notes for the 2024 year:

### Medicare Plans

- **All United Healthcare MAPD** members will be receiving **new ID cards with new group numbers** in late November for use starting January 1, 2024 (current cards will not be effective after 12/31/2023)
- **United Healthcare AARP** monthly premiums are changing
  - AARP Preferred PDP from \$109.60 in 2023 to \$103.50 in 2024 (Florida Premium)
  - AARP Saver Plus PDP from \$64.40 in 2023 to \$80.60 in 2024 (Florida Premium)
- **All Prescription Drug Plans** (PDP and MAPD) will have a \$0 copay in the Catastrophic Phase
- **CIGNA PDP** monthly premiums are increasing
  - Basic Rx PDP from \$202.61 in 2023 to \$203.99 in 2024
  - High Rx PDP from \$304.14 in 2023 to \$310.14 in 2024
- **Florida Blue MAPD** monthly premiums are increasing
  - Low PPO from \$182.17 in 2023 to \$189.98 in 2024
  - High PPO from \$364.96 in 2023 to \$381.91 in 2024
- **Humana MAPD** monthly premium increasing for the Humana Comprehensive PPO from \$288.85 in 2023 to \$295.02 (Humana Zero Premium HMO remaining at \$0 premium)
- **Aetna MAPD** monthly premiums are decreasing
  - Basic from \$134.75 in 2023 to \$116.66 in 2024
  - Enhanced from \$498.44 in 2023 to \$462.01 in 2024

## Who is Eligible FSRBC?

**FSRBC Medicare Medical Plans**—Currently, Medicare-eligible retirees and Medicare-eligible spouses from participating Districts that are enrolled in Medicare Parts A and B.



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## Who is FSRBC?

The FSRBC was established in 2012, under the Florida Statute 163.01, to provide benefits for Retirees and Dependents eligible for Medicare. Since its inception, FSRBC has grown and is now comprised of 19 School Districts throughout Florida and provides coverage to over 16,000 school district retired employees.

**Retirees benefit from the Consortium’s collective purchasing power by gaining access to be high quality Group Plans. Also, retirees’ health insurance subsidy dollars are not considered taxable income by FRS if you have your premium dollars deducted from your pension check.** FSRBC is able to offer Group Medicare Advantage Plans with Prescription Drug at a National rate, which do not require medical underwriting (unlike Medicare Supplement plans). Each year, FSRBC works with carriers to review group plan offerings to customize, as needed, based on Retiree needs.

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## What is included in this guide:

### Medicare Plans

- Medicare Basics
- Choosing a Medicare Plan
- FSRBC Medicare Medical Plans
- How to Enroll
- Important Billing Information

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## What if I have Additional Questions?

We are here to help! FSRBC is an extension of your district’s benefit offerings and is not a sales organization, we’re happy to help you evaluate your options so you can make the best decision for you! You can join us in a virtual classroom or send us an email. Our website also has extensive resources for you. Visit us at [www.myfsrbc.com](http://www.myfsrbc.com). Additional contact details are included in this booklet including numbers for the insurance companies.



## ANNUAL ENROLLMENT WEBINARS

**Webinar Format:** All FSRBC meetings will be held in Webinar format. The presentation will start promptly at the start time and take approximately 45 minutes. The remaining time will be used for questions and the meeting will end once all questions are answered. All meetings will be recorded and uploaded to <https://myfsrbc.com>.

### How to Join on a Computer or Laptop:

Webinars will be hosted by Microsoft Teams. Choose a web browser, enter the web address included below based on your District, click “Continue on this browser” lets you join the meeting without creating an account or installing anything on your computer. Allow browser access/use to microphone and camera. Follow the instructions to view the webinar and join audio by either phone or computer audio. You should be allowed to join the meeting WITHOUT entering the meeting ID.

### How to Join on a Smartphone or Tablet:

Download the ‘Microsoft Teams’ app, follow the instructions to view the webinar and join the audio through the app. You can also use the link found on <https://myfsrbc.com> to attend your districts meeting.

**Schedule:** If you choose to attend another District’s meeting, please remember benefits may vary.

<b>Orange Osceola</b>		<b>Tuesday, October 3, 2023</b> 10:00 – 12:00 pm EST Link: <a href="https://tinyurl.com/223ft4w4">https://tinyurl.com/223ft4w4</a>
<b>Bradford Brevard Calhoun Charlotte Escambia Flagler</b>	<b>Gilchrist Jackson Putnam Walton Washington</b>	<b>Wednesday, October 4, 2023</b> 10:00 – 12:00 pm EST Link: <a href="https://tinyurl.com/bdd7aj7c">https://tinyurl.com/bdd7aj7c</a>
<b>Manatee</b>		<b>Thursday, October 5, 2023</b> 10:00 – 12:00 pm EST Link: <a href="https://tinyurl.com/3e7h2ty8">https://tinyurl.com/3e7h2ty8</a>
<b>Duval</b>		<b>Tuesday, October 10, 2023</b> 10:00 – 12:00 pm EST Link: <a href="https://tinyurl.com/33dvr54s">https://tinyurl.com/33dvr54s</a>
<b>Palm Beach Sarasota Volusia</b>		<b>Wednesday, October 11, 2023</b> 10:00 – 12:00 pm EST Link: <a href="https://tinyurl.com/2s4hhf3w">https://tinyurl.com/2s4hhf3w</a>
<b>Polk</b>		<b>Thursday, October 12, 2023</b> 10:00 – 12:00 pm EST Link: <a href="https://tinyurl.com/2dp95ks4">https://tinyurl.com/2dp95ks4</a>



## FSRBC CONTACT DETAILS



### Email FSRBC

Email FSRBC at [benefits@myfsrbc.com](mailto:benefits@myfsrbc.com) to have any questions addressed or to set up a time to speak one-on-one with our team about your options.



### Attend a Virtual Education Session

Sessions hosted every Tuesday and Thursday. Sign up at [www.myfsrbc.com](http://www.myfsrbc.com) or use your phone or tablet's camera to scan this QR code:



### Visit FSRBC on the Web

[www.myfsrbc.com](http://www.myfsrbc.com)

Website includes important information on all Medicare plans available through FSRBC including contact information and plan details. There are also recorded videos you can watch on demand and FAQ documents.



### Get Assistance and Enroll on the Phone

**New Enrollees:**  
Medical: 1-833-686-0983

**Existing Members:**  
Medical: 1-833-686-0983

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# MEDICARE MEDICAL PLANS

## Original Medicare

Part  
**A**

**Medicare Part A  
Hospital Insurance**

Covers inpatient hospital care, skilled nursing facility, hospice, lab tests, surgery and home health care. However, there are additional out of pocket costs.

Part  
**B**

**Medicare Part B  
Medical Insurance**

Covers other medical benefits like clinical research, ambulance services, durable medical equipment, mental health services, partial hospitalization, second opinions before surgery, and limited outpatient prescription drugs. However, there are additional out of pocket costs and no prescription drug coverage. Retiree would be responsible to pay the required Part B premium.

## FSRBC Medicare Medical Plans

While Medicare Parts A and B help cover most hospital and medical costs, for many people its just not enough. You can buy additional insurance through FSRBC's carrier partners to help cover the gaps in Original Medicare.

**MED  
SUPP**

**Medicare Supplement  
(MedSupp, Medigap)**

Covers most of the expenses not paid by Medicare Parts A and B

**MED  
PDP**

**Prescription Drug  
(Part D, PDP)**

Covers most out-of-pocket prescription drug expenses

**MAPD**

**Medicare Advantage  
Including Prescription  
Drug (Part C, MAPD)**

Medicare Advantage plans combine Parts A and B (Original Medicare) into one comprehensive plan. Advantage plans function similarly to an employer HMO or PPO plan. All FSRBC Advantage plans include prescription drug coverage.

\*You cannot have a Medicare Advantage Plan and a Medicare Supplement Plan at the same time. Additional information is available to all Medicare recipients in the Medicare & You handbook available at <https://www.medicare.gov/medicare-and-you/medicare-and-you.html>. Medicare has neither approved nor endorsed this information.



## STEP 1: Determine Your Medical Needs

- Have you developed a chronic condition?
- Are you seeking Medical services more or less frequently?
- Do you have any surgeries scheduled in the near future?
- Do you take prescription drugs?
- Does your prescription drug coverage cover your medications?
- Would you benefit from a prescription drug plan with copays in the Coverage Gap (donut hole) phase?

### Example

If you are a new retiree and are currently enrolled in your employer’s plan, below is an example to show how the typical services covered by your employer’s plan may compare to the FSRBC Medicare plans. These could vary depending on plan type and carrier. Please refer to specific plan documents to review covered benefits.

Medical Benefit	Employer	Original Medicare		FSRBC Plans		
	Traditional Employer PPO	Part A	Part B	MAP D	MED SUPP	PDP
Office Visits	✓		✓	✓	✓	
Inpatient Hospital Care	✓	✓		✓	✓	
Skilled Nursing Facility	✓	✓		✓	✓	
Hospice Care	✓	✓		✓	✓	
Home Health Care	✓	✓	✓	✓	✓	
Outpatient Care	✓		✓	✓	✓	
Durable Medical Equipment	✓		✓	✓	✓	
Preventive Services	✓		✓	✓	✓	
Labs & Imaging	✓		✓	✓	✓	
Prescription Drugs	✓			✓		✓

Option 1

Part  
**A**

Part  
**B**

**MED  
SUPP**

Option 3

Part  
**A**

Part  
**B**

**MED  
SUPP**

**MED  
PDP**

Option 2

Part  
**A**

Part  
**B**

**MED  
PDP**

Option 4

**MAPD**



## STEP 2: Determine Your Financial Impact

- Would you prefer to pay a smaller monthly premium and more out of pocket at time of service or a larger monthly premium and less out of pocket (OOP) at time of service?
- What is the highest monthly premium you're willing to pay?

### Example

In general, MAPD plans have lower premiums but higher dollar out-of-pocket (OOP) amounts and Medicare Supplement and PDPs have higher premiums but lower out-of-pocket (OOP) amounts. A Medicare Supplement plan must be accompanied by a PDP plan to have prescription drug coverage.

Premium amounts listed below are examples. Detailed MAPD rates are included in the later pages of this guide. Medicare Supplements are individually rated. To determine your Medicare Supplement Rate, visit our website.

		Plan Type	Premium Range	Plan Names			
<b>Lower Premiums</b> \$ → <b>Higher Premiums</b> \$\$\$	<b>Higher OOP Costs</b> \$\$\$ → <b>Lower OOP Costs</b> \$	<b>MAPD</b>					
		Low	\$0	<ul style="list-style-type: none"> <li>• Humana Zero Premium</li> <li>• UHC PPO Plus</li> </ul>			
		Medium	\$70-\$250	<ul style="list-style-type: none"> <li>• Aetna Basic</li> <li>• UHC Low Premium PPO</li> <li>• UHC Comprehensive PPO</li> </ul>			
		High	\$275+	<ul style="list-style-type: none"> <li>• Aetna Enhanced</li> <li>• Florida Blue Group PPO</li> <li>• Humana Comprehensive PPO</li> <li>• UHC Premier PPO</li> </ul>			
		Plan Type	Premium Range	Plan Names	Plan Type	Premium Range	Plan Names
<b>Higher Premiums</b> \$\$\$ → <b>Lower Premiums</b> \$	<b>Lower OOP Costs</b> \$ → <b>Higher OOP Costs</b> \$\$\$	<b>MED SUPP</b>		<b>MED PDP</b>			
		Low	\$150	Plan A	Low	\$0-\$125	<ul style="list-style-type: none"> <li>• AARP Saver PDP</li> <li>• AARP Preferred PDP</li> <li>• UHC Comprehensive PDP</li> </ul>
		Medium	\$150-\$200	Plan N	Medium	\$200+	<ul style="list-style-type: none"> <li>• Cigna Basic PDP</li> </ul>
		High	\$180-\$300	Plan F or Plan G	High	\$250+	<ul style="list-style-type: none"> <li>• Cigna High PDP</li> <li>• UHC Premier PDP</li> </ul>

Key

**MAPD** Medicare Advantage Including Prescription Drug (Part C, MAPD)

**MED SUPP** Medicare Supplement (MedSupp, Medigap)

**MED PDP** Prescription Drug (Part D, PDP)

\*Medicare Supplement rates illustrated are average rates for an Age 65, Male, Non-Smoker

## STEP 3: Determine Which Plans You are Eligible to Enroll In

Plan Highlights:

- **Medicare Advantage Including Prescription Drug (Part C, MAPD)**
  - Similar to a traditional employer PPO or HMO Plan
  - Wide range of plan costs to fit your budget
  - Prescription Drug benefits included
- **Prescription Drug (Part D, PDP)**
  - Provides coverage solely for Prescription Drugs
  - Can enroll in a PDP with Original Medicare or in conjunction with a Medicare Supplement plan
- **Medicare Supplement (MedSupp, Medigap)**
  - Additional medical coverage to supplement Medicare Parts A and B
  - Prescription drug benefits NOT included, highly recommended to also enroll in a Prescription Drug Plan

Use the table below to identify the plans available to your District. All plan details are included in this enrollment guide and additional details can be found at [www.myFSRBC.com](http://www.myFSRBC.com).

Districts Eligible	Carrier	Plan Names	2024 Retiree Premium	
<b>MAPD</b>	All Districts	United Healthcare	Group National PPO	\$0.00
			Low Premium National PPO	\$76.98
			Comprehensive National PPO	\$238.10
			Premier National PPO	\$357.58
<b>MED PDP</b>	All Districts	United Healthcare	Comprehensive PDP	\$125.58
			Premier PDP	\$310.94
			AARP Saver (FL rate)	\$80.60
			AARP Preferred (FL rate)	\$103.50
<b>MED SUPP</b>	All Districts	United Healthcare	Plan A, F, G, and N	Cost varies based on age, gender, zip code and health status. Monthly Premium will be provided during enrollment process.



# Medicare Advantage Prescription Drug Plans

The next few pages include a snapshot of the Medicare Advantage Prescription Drug Plans (MAPD Plans).

### Please Note the Following Changes for the 2024 Plan Year:

- **All United Healthcare MAPD** members will be receiving **new ID cards with new group numbers** in late November for use starting January 1, 2024 (current cards will not be effective after 12/31/2023)

	Districts Eligible	Carrier	Plan Names	2024 Retiree Premium
<b>MAPD</b>	All Districts	United Healthcare	Group National PPO	\$0.00
			Low Premium National PPO	\$76.98
			Comprehensive National PPO	\$238.10
			Premier National PPO	\$357.58

The benefits comparisons included in this booklet are for illustrative purposes only and shows the amount you pay for each service. Please note the benefits charts provide an overview of benefits. For additional details about your benefits please refer to the individual plan document provided by the carrier. If any discrepancy exists between this guide and the official documents, the official documents will prevail.

To look up additional plan details, visit <https://myfsrbc.com/medicare-medical-plans/#plans>

# \$0 Premium UnitedHealthcare PPO Plan



The below comparison is for illustrative purposes only and shows the amount **you pay** for each service.

	Group PPO Plus
Calendar Year Deductible (CYD)	\$0
Medical Out-of-Pocket Max (OOP)	\$4,500
Coinsurance	20%
<b>Physician Office Visits</b>	
PCP	\$5
Specialist	\$30
<b>Hospital Services</b>	
Inpatient	\$270/Day for Days 1-6 \$0/Day for Days 7+
ER Copay	\$90
Urgent Care Copay	\$35
<b>Outpatient Services</b>	
Hospital	20%
Surgery	20%
<b>Rx Benefits</b>	
Deductible	\$0
<b>Part D Initial Coverage (Limit \$5,030 total drug spend)</b>	
Tier 1 Copay	\$15
Tier 2 Copay	\$15
Tier 3 Copay	\$47
Tier 4 Copay	\$100
Tier 5 Copay	\$100
<b>Part D Gap Coverage (Total out-of-pocket \$8,000)</b>	
Tier 1 Coinsurance	25%
Tier 2 Coinsurance	25%
Tier 3 Coinsurance	25%
Tier 4 Coinsurance	25%
Tier 5 Coinsurance	25%
<b>Part D Catastrophic Coverage (&gt;\$8,000)</b>	
Tier 1 Copay	\$0
Tier 2 Copay	\$0
Tier 3 Copay	\$0
Tier 4 Copay	\$0
Tier 5 Copay	\$0
<b>2024 Monthly Retiree Premium</b>	<b>\$0.00</b>

*Please Note: This plan is only available for Florida Residents who reside in the service areas. This plan is NOT available if you reside in any of the following Florida Counties:*

- Baker
- Broward
- Bradford
- Calhoun
- Citrus
- Dixie
- Gilchrist
- Hamilton
- Lafayette
- Levy
- Liberty
- Madison
- Miami-Dade
- Monroe
- Okaloosa
- St. Lucie
- Suwannee
- Taylor
- Union

Please note this chart provides an overview of benefits. For additional details about your benefits please refer to the individual plan document provided by the carrier. If any discrepancy exists between this guide and the official documents, the official documents will prevail. This plan also includes out-of-network benefits that differ from in-network benefits.

# UnitedHealthcare National PPO Plans



The below comparison is for illustrative purposes only and shows the amount **you pay** for each service.

	Premier	Comprehensive	Low
Calendar Year Deductible (CYD)	\$0	\$0	\$400
Medical Out-of-Pocket Max (OOP)	\$2,500	\$3,000	\$6,700
Coinsurance	20%	20%	20%
<b>Physician Office Visits</b>			
PCP	\$5	\$20	\$25
Specialist	\$15	\$30	\$45
<b>Hospital Services</b>			
Inpatient	\$175 Per Admit	\$230/Day for Days 1-7 \$0/Day for Days 8+	\$210/Day for Days 1-7 \$0/Day for Days 8+
ER Copay	\$65	\$65	\$65
Urgent Care Copay	\$35	\$35	\$35
<b>Outpatient Services</b>			
Hospital	\$15	20%	20%
Surgery	\$15	20%	20%
<b>Rx Benefits</b>			
Deductible	\$0	\$0	\$545
<b>Part D Initial Coverage (Limit \$5,030 total drug spend)</b>			
Tier 1 Copay	\$5	\$7	\$10
Tier 2 Copay	\$30	\$40	\$30
Tier 3 Copay	\$60	\$90	\$45
Tier 4 Copay	\$80	\$90	\$60
<b>Part D Gap Coverage (Total out-of-pocket \$8,000)</b>			
Tier 1 Copay/Coinsurance	\$5	\$7	25%
Tier 2 Copay/Coinsurance	\$30	\$40	25%
Tier 3 Copay/Coinsurance	\$60	\$90	25%
Tier 4 Copay/Coinsurance	\$80	\$90	25%
<b>Part D Catastrophic Coverage (&gt;\$8,000)</b>			
Tier 1 Copay	\$0	\$0	\$0
Tier 2 Copay	\$0	\$0	\$0
Tier 3 Copay	\$0	\$0	\$0
Tier 4 Copay	\$0	\$0	\$0
<b>2024 Monthly Retiree Premium</b>	<b>\$357.58</b>	<b>\$238.10</b>	<b>\$76.98</b>

Please note the above chart provides an overview of benefits. For additional details about your benefits please refer to the individual plan document provided by the carrier. If any discrepancy exists between this guide and the official documents, the official documents will prevail. 13



# Prescription Drug Plans & Supplement Plans

The next few pages include a snapshot of the Prescription Drug Plans & Supplement Plans.

## Please Note the Following Changes for the 2024 Plan Year:

- **United Healthcare AARP** monthly premiums are changing
  - AARP Preferred PDP from \$109.60 in 2023 to \$103.50 in 2024 (Florida Premium)
  - AARP Saver Plus PDP from \$64.40 in 2023 to \$80.60 in 2024 (Florida Premium)
- **All Prescription Drug Plans** (PDP and MAPD) will have a \$0 copay in the Catastrophic Phase
- **All United Healthcare MAPD** members will be receiving **new ID cards with new group numbers** in late November for use starting January 1, 2024 (current cards will not be effective after 12/31/2023)

	Districts Eligible	Carrier	Plan Names	2024 Retiree Premium
<b>MED PDP</b>	All Districts	United Healthcare	Comprehensive PDP	\$125.58
			Premier PDP	\$310.94
			AARP Saver (FL rate)	\$80.60
			AARP Preferred (FL rate)	\$103.50
<b>MED SUPP</b>	All Districts	United Healthcare	Plan A, F, G, and N	Cost varies based on age, gender, zip code and health status. Monthly Premium will be provided during enrollment process.

The benefits comparisons included in this booklet are for illustrative purposes only and shows the amount you pay for each service. Please note the benefits charts provide an overview of benefits. For additional details about your benefits please refer to the individual plan document provided by the carrier. If any discrepancy exists between this guide and the official documents, the official documents will prevail.

### Supplement Plan premiums vary based on:

- Age
- Gender
- Zip code
- Smoker/non-smoker

Your monthly Premium will be provided during enrollment process. Each Supplement benefit chart includes a note on the detailed demographics used to obtain the sample rate.

**To look up your exact monthly premium for a supplement plan, visit**

<https://apps.fldfs.com/MCWS/CWSSearch>

# UnitedHealthcare Prescription Drug Plan

The below comparison is for illustrative purposes only and shows the amount you pay for each service. Supplement Plan premiums vary based on age, gender, zip code and health status. Your monthly Premium will be provided during enrollment process. **2024 Plan Example G Premium will be based on an individuals age/tobacco status/gender/ zip code**

	Plan G*			
	Rx Preferred	Rx Saver	Comprehensive Rx	Premier Rx2023
2023 Part B Deductible*	\$226	\$226	\$226	\$226
Medical Out-of-Pocket Max	\$0	\$0	\$0	\$0
Coinsurance	0%	0%	0%	0%
<b>Copays</b>				
PCP Office Visit	\$0	\$0	\$0	\$0
Specialist Office Visit	\$0	\$0	\$0	\$0
ER Copay	\$0	\$0	\$0	\$0
Urgent Care Copay	\$0	\$0	\$0	\$0
Outpatient Hospital	\$0	\$0	\$0	\$0
Outpatient Surgery	\$0	\$0	\$0	\$0
<b>Rx Benefits</b>				
Deductible	\$0	\$480	\$0	\$0
<b>Part D Initial Coverage (Limit \$5,030 total drug spend)</b>				
Tier 1 Copay	\$7	\$2	\$10	\$7
Tier 2 Copay	\$20	\$10	\$45	\$30
Tier 3 Copay/Coinsurance	\$47	\$47	\$75	\$60
Tier 4 Copay/Coinsurance	45%	50%	33%	\$75
Tier 5 Coinsurance	33%	25%		
<b>Part D Gap Coverage (Total out-of-pocket \$8,000)</b>				
Tier 1 Copay/Coinsurance	25%	25%	\$10	\$7
Tier 2 Copay/Coinsurance	25%	25%	25%	\$30
Tier 3 Copay/Coinsurance	25%	25%	25%	\$60
Tier 4 Copay/Coinsurance	25%	25%	25%	\$75
Tier 5 Copay/Coinsurance	25%	25%		
<b>Part D Catastrophic Coverage (&gt;\$8,000)</b>				
Tier 1 Greater of Copay or Coinsurance	\$0	\$0	\$0	\$0
Tier 2 Greater of Copay or Coinsurance	\$0	\$0	\$0	\$0
Tier 3 Greater of Copay or Coinsurance	\$0	\$0	\$0	\$0
Tier 4 Greater of Copay or Coinsurance	\$0	\$0	\$0	\$0
Tier 5 Greater of Copay or Coinsurance	\$0	\$0	\$0	\$0
<b>2024 Plan Example G Premium*</b>	<b>\$243.45</b>	<b>\$243.45</b>	<b>\$243.45</b>	<b>\$243.45</b>
<b>2024 Rx Plan Premium</b>	<b>\$103.50</b>	<b>\$80.60</b>	<b>\$125.58</b>	<b>\$310.94</b>
<b>Total Combined Example Premium</b>	<b>\$346.95</b>	<b>\$324.05</b>	<b>\$369.03</b>	<b>\$554.39</b>

\* 2024 Part B Deductibles have not been published by CMS at the time this document was created.





## Options for Enrolling in Medicare Plans

### TELEPHONICALLY

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**1-833-686-0983**

Medicare Customer Service Center is available Monday through Friday from 8am – 8pm Eastern Time during Annual Enrollment (October 16<sup>th</sup> – November 3<sup>rd</sup> 2023) and 8am-5pm Eastern Time throughout the rest of the year.

### ONLINE

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**[www.myfsrbc.bswift.com](http://www.myfsrbc.bswift.com)**

or use your phone or tablet's camera to scan the QR code featured here. You'll be directed to the FSRBC enrollment website powered by BSwift.

#### Step 1: Log in

- **Non-Registered Users:** select “First time visiting, register now” and enter you Name, Zip Code and Date of Birth. You will then be prompted to enter a username and password.
- **Registered User:** if you have previously logged into the Bswift system, you can login with your user ID and password or follow the prompts to reset your password if needed.



#### Step 2: Start Enrollment

- On the web page, click “Start Your Enrollment”

#### Step 3: Confirm Your Information

- Make sure your information is complete and accurate, including your Medicare Number and Parts A and B effective dates

#### Step 4: Select Your Benefits and Compare Options Side-by-Side

- You can select which benefits you want to enroll in or choose to waive coverage
- You must continue to confirm your enrollment selections
- See how plans stack up against one another

#### Step 5: Choose Your Payment Method

- You can choose from several payment options (details on the following page)
- If you are new to FSRBC and wish to use your FRS to pay your monthly premiums, you must complete this step
- You can change your payment choice year-round from the retiree home page linked above or by calling the FSRBC Medicare Customer Service Center number noted above

#### Step 6: Save Your Confirm Statement

Once your enrollment is complete, you can print /save /email your confirmation statement for your records

## Billing Options and Details for Medicare Plans

### FRS/Pension



**Payment Timing:** Payment deducted on last business day of the month for following month (i.e. 12/31 for January coverage)

**Billing Cycle:** Payment preference due by 3rd of each month for preference to be reflected for that billing cycle. Billing team sends file to FRS on/around 7th of each month.

**Set Up:** Happens seamlessly during your enrollment on the Bswift platform. Retirees enrolling in FSRBC benefits for the first time must attest by completing the FRS form on the enrollment site or by phone through Customer Service.

If you have any technical issues or questions, please call our Medicare Customer Service Center at [1 \(833\) 686-0983](tel:18336860983). Representatives are available Monday through Friday from 8am – 8pm Eastern Time during the Annual Enrollment time (October 16<sup>th</sup> – November 3<sup>rd</sup> 2023) and 8am-5pm Eastern Time throughout the rest of the year.

### ACH/Bank Draft



**Payment Timing:** Payment deducted on the 5<sup>th</sup> of the month for the billing month (i.e. 1/5 for January coverage)

**Billing Cycle:** Payment preference due by 1st of each month for upcoming billing cycle (i.e. 2/1 for 2/1 coverage).

**Set Up:** Happens seamlessly during your enrollment on the Bswift platform.

If you have any technical issues or questions, please call our Medicare Customer Service Center at [1 \(833\) 686-0983](tel:18336860983). Representatives are available Monday through Friday from 8am – 8pm Eastern Time during the Annual Enrollment time.

### Check



**Payment Timing:** Payment is posted when check is received by BSwift

**Set Up:** No set up needed. Billing statements are sent monthly by Bswift and due on the first of the month. Each month's invoiced premiums are due at the first of that billing month.

#### Payment Notes:

- You can view a statement with your elections online or, if paying by check, you will be mailed an invoice.
- While going through the Bswift enrollment site, you will be prompted to elect a substitute payment option. Doing so will help ensure you do not experience a lapse in coverage due to non-payment.



# Additional Questions?

send us an email:  
[benefits@myfsrbc.com](mailto:benefits@myfsrbc.com)

Visit our extensive website:  
[www.myfsrbc.com](http://www.myfsrbc.com)

Additional contacts and details on page 5

## Thank you to our participating Districts!

